

# **ARP+INSIGHT**

## **Advanced Replacement Program**

Relax. We've **(still)** got you covered.

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It is inevitable that some electrical equipment will fail or malfunction, and that is the worst time to discover that your manufacturer's warranty has expired.

**ARP+Insight** protects you from situations like this and gives you peace of mind during unexpected failures.

Z-Band's wide range of professional video products and solutions are designed to meet the highest standards of reliability and quality, so it's no surprise that we offer warranty protection as well. In addition to the standard support and warranty, Z-Band's **ARP+Insight** provides a multitude of extended coverages and support options for an additional one-, three-, or five-year term.

- ☑ Advanced Hardware Replacement
- ☑ New **Insight** Appliance and Software License\*
- ☑ Free Next Business Day Shipping\*\*
- ☑ Unlimited Business Hours (9am-5pm) Phone Support†
- ☑ Expedited Engineering Man-Day Fee Waived‡
- ☑ Free Firmware Updates & Software Patches
- ☑ Discounted Engineering Man-Days‡: \$1,250 1-Year | \$1,000 3-Year | \$750 5-Year

Additional benefits outlined below require a minimum **ARP+Insight** purchase price for the respective term:

**1-Year: \$5,000**

**3-Year: \$14,000**

**5-Year: \$22,500**

- ☑ Free Commissioning Man Day / Annual System Tune-Up<sup>§</sup> (*US-based customers only*)
- ☑ Free RF Meter, Fiber Meter, Patch Cord, and Attenuator Kit (*Limit of one kit per customer*)
- ☑ 24/7 VIP 1-800 Line for Priority Calls (*returned within 24 hours*)

Additional discounts are available for multi-year agreements and organizations with multiple locations. For more details and to get your custom **ARP+Insight** proposal, call (866.902.2606) or email us today ([ussales@z-band.com](mailto:ussales@z-band.com)).

\* RS232 add-on module available at additional cost.

\*\* Next Day Delivery date determined by carrier. Time of day not guaranteed.

† Subject to personnel availability and may be contingent upon necessary equipment on-site to aid in troubleshooting.

‡ Subject to personnel availability. Does not apply to Free Engineering Commissioning or troubleshooting days.

§ Travel and lodging not included.