

Advanced Replacement Program (ARP)

Relax. We've got you covered.

Advanced Replacement Program









It is inevitable that some electrical equipment will fail or malfunction, and that is the worst time to discover that your manufacturer's warranty has expired.

The experts at Z-Band have a solution

Our Advanced Replacement Program (ARP) will protect you from situations like this and give you peace of mind during unexpected failures.

Z-band's wide range of professional video products and solutions are designed to meet the highest standards of reliability and quality;

so it's no surprise that Z-Band offers warranty protection as well. In addition to the standard support and warranty, Z-Band's ARP provides extended firmware/software and product coverage, advanced access to our technical support engineers, rapid turn-around of replacement products, as well as valuable online resources to help you maintain your video service and ensure critical video equipment is always fully operational. Contact us for an ARP quote today.

Z-Band Advanced Replacement Program Features		Silver	Gold	Platinum
	Advanced Hardware Replacement	✓	✓	✓
	Free Next Business Day Shipping	✓	✓	✓
	Unlimited Phone Support (during normal business hours, 9am-5pm EST)	✓	✓	✓
	Offered Up To "X" Years Past Original Invoice Date (max 10 years)	0-4	5-7	8-10
	Discounted Engineering Man Days (travel and lodging not included)	\$1500	\$1250	\$1000
	Free Firmware / Software Upgrades		✓	✓
	Annual ZHC Insight OR ZHC Insight-Control License		✓	✓
	Annual ZHC Insight AND ZHC Insight-Control License			✓

For more details and to get your custom Advanced Replacement proposal call (866.902.2606) or email us today (info@z-band.com).

Just Ask!