

End of Support Announcement

Z-Band Technologies would like to make you aware of the EOS (End of Support) for the products listed below. As we continuously work to improve our video streaming hardware and our IPTV software solutions, the release of new versions means retirement of older versions for certain products

The EOS process is aligned with our customers' current and future video technology needs. This natural stage in the Development and Support lifecycles helps us accelerate our speed of delivering updates and fixes for supported product versions. In addition, it ensures our customers benefit from products that conform to the highest level of security and support the latest advances in video compression standards.

End of Support means that no further maintenance updates, security patches, technical support, or availability of legacy hardware repair/replacement service for these retired product/s versions will be available. Our online knowledge base and product documentation will remain available on our online support portal. If you're using any of the product versions listed below, you will need to migrate to a supported version of your product. To check if you're eligible for a no-charge upgrade or for an upgrade at a discounted price – please refer to the terms of the VITEC Support and Maintenance Program your product/s are covered by.

Our Support Team is standing by to assist you with additional information and tools to perform the migration. Our team can also assist with creating a migration plan to ensure a smooth process with minimal downtime.

Retired Product / Version	EOS Date	Replacement Product / Version
EZ TV Platform Release 8.0.1, 8.0.2, 8.0.9 With the following add-ons: - Desktop Player - STB Manager - TV Middleware - VOD / VOD-RTSP - MSSS - Mobile App - IP Monitoring - 140 / 150 / EP4 end-points - 540 end-point	April 1 st , 2020	EZ TV Platform Release 8.1 With the following add-ons: - Desktop Player - STB Manager - TV Middleware - VOD-ML - MSSS - Mobile App - IP Monitoring - 140 / 150 / EP4 / EP5 end-points - EP4-PLTV / EP5 end-points
EZ TV Platform Release 8.1 With the following add-ons: - 140	September 1 st , 2020	EZ TV Platform Release 8.1 or higher With the following add-ons: - EP4 / 150 / EP5 end-points

Please [contact our support](#) team to learn more about migrating to our latest product releases.

<http://www.z-band.com/>