

Gen 3 HD 860 Out of Warranty?



Z-Band is proud to offer a new program to all of our customers – the ability to receive credit for broken or out of warranty Gen 3 video hubs.

This program saves you money and unnecessary downtime by giving you options previously unavailable through similar electronics manufacturers.



	Repair	Refurbished**	New
Cost	Basic Repair - \$750* Advanced Repair - \$1,500*	\$3,000	Your Cost
Est. Shipping Time	3-4 weeks	Upon Purchase Order	Upon Purchase Order
Warranty	90 Days	1 Year	1 Year
Repair/Upgrade Credit †	N/A	\$500 – Gen 3	\$500 – Gen 3

* Pricing includes a non-refundable \$100 evaluation fee.

** Manufacturer refurbished units are subject to availability. The firmware will be upgraded to the latest version supported and a full factory calibration/inspection will be given.

† Repair/Upgrade credit will only be given when customer is purchasing a factory refurbished or new unit. Previously refurbished units are excluded from this credit offer.

Customer pays for shipping to Z-Band for evaluation and repair. Z-Band will cover the cost of shipping back to the customer.

Due to several components being discontinued, Z-Band can no longer provide service on Generation 2 “GigaBud” systems. If you have a failed Gen 2 unit, please contact us to discuss your support/replacement options.